

ANZIIF GROUP LIFE SEMINAR

DATE

Wednesday 23 May 2018

VENUE

DLA Piper Melbourne,
21/140 William Street,
Melbourne VIC 3000

TIME

1:00 pm–5:00 pm

SPONSORS

PLATINUM



SILVER



IN-KIND VENUE



Register at
anziif.com/grouplifevic

ABOUT ANZIIF GROUP LIFE SEMINAR

Continuing innovation in life insurance: A fresh way of thinking

This year's seminar will again see an update from APRA's **Adrian Rees**, which is always relevant and extremely interesting — we like to think of it as a check-in on our collective industry scorecard over the last 12 months.

Katherine Gobbi from EMLife will provide an update on how EMLife is taking an integrated approach to injury management and Return to Work for the life industry, leveraging their significant expertise in managing workers compensation claims. While there has been a lot of talk on this topic in recent years, this approach is getting real and measurable traction, and EMLife is at the forefront of this initiative.

Keristi Price from Sunsuper will detail how Sunsuper has approached its insurance from a fresh perspective, and will discuss new and innovative product design, the impact of the ISWG Code of Practice and the future direction of insurance in super. Sunsuper's approach is to undertake extensive workshops with members, and Keristi will share some of their latest findings around member communication and engagement.

The afternoon will include a panel session featuring all speakers. Attendees will have the opportunity to engage as a table to reflect on the content and formulate relevant questions for the panel.

LEARNING OUTCOMES

By the end of the seminar, attendees will be able to:

- Discuss the regulator updates on the industry scorecard.
- Describe EMLife's approach to applying the "Biopsychosocial Model" to injury management and return to work.
- Discuss the new customer-centric products from a superannuation funds perspective.
- Describe how the Insurance in Super Code of Practice will direct changes within the sector.
- Discuss and share knowledge on the topics with your industry peers.

WHO SHOULD ATTEND

- Life insurance directors
- Life policy service representatives
- Life product development and client relationship staff
- Life underwriters
- Life underwriting director
- Brokers
- Adjusters.

PROGRAM

TIME	PROGRAM
1:00 pm–1:20 pm	Registration
1:20 pm–1:30 pm	MC welcome
1:30 pm–2:00 pm	An industry update from the Regulator's perspective Adrian Rees, General Manager, APRA
2:00 pm–2:30 pm	Taking an intergrated approach to injury management and return to work Katherine Gobbi, Chief Executive, EMLife
2:30 pm–2:50 pm	Afternoon tea
2:50 pm–3:20 pm	A fresh perspective on product innovation Keristi Price, Manager, Insurance Product, Sunsuper
3:20 pm–3:30 pm	Table discussion
3:30 pm–4:00 pm	Audience Q&A for panel speakers Panel featuring: Katherine Gobbi, EMLife Keristi Price, Sunsuper Adrian Rees, APRA
4:00 pm–4:10 pm	MC closing remarks
4:10 pm–5:00 pm	Networking drinks