

Media release

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ANZIIF's Tier 2 general advice compliance unit removes need for observational assessment

The Australian and New Zealand Institute of Insurance and Finance (ANZIIF) has carried out a complete refresh of the RG 146 Tier 2 General insurance compliance — general advice unit, removing the human observation assessment requirement.

With several large general insurers already signing up staff to take part in the refreshed compliance unit, the new RG 146 assessment will see participants take part in a relevant scenario-based assessment with results delivered immediately after completion.

ANZIIF worked with industry professionals to develop virtual scenarios that reflect real-life situations that many staff face in their roles — situations that would require a Tier 2 compliance qualification to manage and provide a preferred outcome.

The refreshed compliance unit with the new assessment eliminates the need to spend internal hours on observational assessments for each individual completing the course.

'Moving the assessment from an observation-based assessment to an interactive online scenario now allows companies to put a larger scale of staff through the course due to the unit's accessibility, efficiency, timesaving benefits and learner centre design,' says Prue Willsford, CEO at ANZIIF.

Participants can enrol in the course for AUD \$250.00.

More information on the course can be found via the ANZIIF website at <https://anziif.com/education/anziif-skills-units#/compliance/t2GIGenAd/>

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Established in 1884, ANZIIF has more than 14,000 members in over 50 countries. With offices in Australia, New Zealand and China, our mission is to lead, engage and support the industry through education, thought leadership, community initiatives and the promotion of professional standards. Through our activities, we aim to help members to achieve their career and corporate aspirations and to contribute to the success of the insurance and financial services industry.