

Media Release

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2016 ANZIIF TurksLegal Claims Scholarship winner announced

TurksLegal and the Australian and New Zealand Institute of Insurance and Finance (ANZIIF) are pleased to announce the winner of the 2016 ANZIIF TurksLegal Claims Scholarship as Jason Courtenay, Claims Manager at Bellrock Construction Surety.

Jason submitted his winning entry on the topic of the Insurer's Right to Choose the Risk it Wishes to Accept. His win was announced this morning at the ANZIIF Annual General Insurance Breakfast in Sydney.

"In my role as Claims Manager for an independent brokerage, BCS Broking, one of the difficulties I encounter on a daily basis is balancing and aligning our company's longstanding relationships with underwriters with the need to advocate passionately for our clients' interests in claim situations. In my essay, I focussed on how this balancing process needs to occur at the underwriting stage so that the "actual risk" is being covered, rather than unsubstantiated perceptions", said Jason Courtenay, this year's Scholarship winner.

Jason continued that "The Scholarship is a fantastic way to immerse yourself in a topic you may previously have been unfamiliar with. Last year I wrote a paper on the Duty of Good Faith and throughout the past 12 months I was able to draw on the information I had gained from studying the topic in real claims scenarios. I expect I will be saying the same thing in 12 months' time with respect to my most recent paper."

As the winner, Jason receives a package valued at up to AU\$8,000 including return travel, accommodation, AU\$500 spending money and registration to the 2017 Claims Conference and Insurance Services Expo to be held in Boston, Massachusetts, USA. Alternatively he can choose to receive \$5,000 cash and registration to attend the 2017 ANZIIF Claims Convention in Australia including return flights and accommodation.

The runner-up prize was awarded to Shane Cornford, Claims Officer at SLE Underwriting Corporation, for his essay on whether it's time to review the scope and power of the FOS. As part of his prize, Shane is awarded registration to the 2017 ANZIIF Claims Convention in Australia including travel and accommodation.

Paul Angus, General Insurance partner at TurksLegal and member of the Scholarship's judging panel said "This year's scholarship posed some challenging questions and both the winner and the runner-up's entries tackled difficult issues clearly and with a well-argued point of view. Jason's paper addressed an insurer's right to choose the risk it wants to insure and highlighted his points with reference to s54, anti-discrimination legislation and big data – his was a well-reasoned and researched paper on a big topic. Shane's insightful paper forcefully argued for an expansion of the jurisdiction of the Financial Ombudsman Service.

TurksLegal is thrilled to continue to partner with ANZIIF for the 9th year of this important professional development opportunity for those working in the general insurance industry."

"ANZIIF is delighted at Jason's win of the TurksLegal Scholarship. His essay makes a valuable contribution to insurance thought leadership, and the Judges thoroughly enjoyed reading his well-reasoned arguments. We hope that Jason has a fruitful time networking with colleagues and insurance professionals at his chosen event," said CEO of ANZIIF, Prue Willsford.

About the Scholarship

In partnership with ANZIIF, TurksLegal has sponsored the scholarship for nine years. The program was established to reward and recognise professionals working in insurance claims to foster the exchange of ideas and insight related to life claims, underwriting, and product development.

The scholarship was determined by a judging panel of industry leaders, including:

- Simone Dossetor, General Manager Insurance, Great Lakes Australia
- James Flaskett, Head of Claims, Australia & New Zealand, Chubb Insurance Company
- Allison Grice, National Manager, Professional Risks & Liability Claims, IAG Insurance
- Chris Rodd, Insurance Law Expert
- Prue Willsford, CEO, ANZIIF
- Darren Low, Proposition Specialist, Suncorp (2015 Scholarship winner)
- Paul Angus, Partner, TurksLegal
- Peter Riddell, Partner, TurksLegal

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About TurksLegal

TurksLegal has been established for over 35 years and provides specialist advice in the insurance, commercial and banking sectors. TurksLegal has the deep industry knowledge and expertise our clients rely on in overcoming the often technical and complex issues facing their businesses. We are dedicated to providing our clients astute, effective and commercial solutions that support them in managing their daily business challenges.

Visit www.turkslegal.com.au for more information.

About ANZIIF

The Australian and New Zealand Institute of Insurance and Finance (ANZIIF) is the leading membership body and provider of education, training and professional development services to the insurance and financial services industry in Australia, New Zealand and the Asia-Pacific region.

Visit www.anziif.com for more information.