

# ANZIIF

# GROUP LIFE

## SEMINAR



The year that was and the way forward —  
Perspectives from a super fund, an industry advocacy body and the regulators.



Online



Tuesday, 14 September 2021



1:45pm - 5:00pm AEST\*



CIP 2.5 Points



Member \$200^ / Non-Member \$250^  
Group Booking (3+) \$180^

\* Please visit [Time and Date](#) to establish the start time in your local time zone.  
^ All pricing is in AUD and is inclusive of GST.

## EVENT OVERVIEW

The Group Life Seminar is a key event for anyone working in group life insurance particularly within the superannuation space. With the life industry constantly undergoing changes and improvements, this seminar will reflect on the developments the industry has made over the past year and look forward to areas where ongoing investment is required.

You will hear from a range of experts to learn more about:

- insurance in super
- recent and upcoming regulatory change
- the impacts of the Life Insurance Code of Practice
- sustainability in the group life sector.

We look forward to welcoming anyone who wants to learn more about the trends and crucial issues that are currently shaping the industry.

## WHO SHOULD ATTEND?

- Superannuation Funds
- Insurance Professionals
- Policy Service Representatives
- Brokers
- Product Development and Client Relationship Staff
- Claims Assessors
- Underwriters
- Compliance Risk and Governance Staff
- Claims/Broking/Underwriting Consultants
- Administrators and Operations Staff

## LEARNING OUTCOMES

At the end of the virtual seminar, attendees will be able to:

- Discuss the nature of the changing landscape for group insurance in superannuation
- Understand APRA's current view on the state of the market following recent regulatory changes by identifying where current efforts are being focused
- Explain how a super fund is coping with the various regulatory changes to continue to deliver positive member experiences and outcomes
- Recognise and describe ASIC's work in the areas of insurance design, member interactions and claims, along with their expectations of trustees in relation to insurance in superannuation.

## INFORMATION

For further information please contact [Rebecca Ciavarella](#), Event Manager.

PLATINUM SPONSOR



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TIME	PROGRAM
1:45 pm – 2:00 pm	PRE-SEMINAR TECHNICAL SUPPORT
2:00 pm – 2:10 pm	<p><b>ANZIIF WELCOME:</b> Jim Brooks, <i>Business Development Manager, ANZIIF</i></p> <p><b>MC WELCOME:</b> Matt Brown, <i>Client Director – Health &amp; Benefits, Aon</i></p> <p><b>SPONSOR WELCOME:</b> AIA</p>
2:10 pm – 2:40 pm	 <p><b>REGULATORY REFORM – THROUGH THE LENS OF A SUPERANNUATION FUND</b></p> <p><b>Penny Pare</b>, <i>Manager – Insurance, Sunsuper</i></p> <p>Penny will provide her perspective from a superannuation fund having been an early adopter of the Insurance in Superannuation Voluntary Code of Practice and what this looks like now in a rapidly evolving regulatory landscape. As we look to the future, Penny will also explore how superannuation funds and insurers can partner together to provide the best member outcomes.</p>
2:45 pm – 3:15 pm	 <p><b>GROUP INSURANCE – THE CHANGING LANDSCAPE</b></p> <p><b>Nick Kirwan</b>, <i>Policy Director – Life Insurance, FSC</i></p> <p>Nick will provide an overview of the current and recent legislative changes affecting group insurance in super and reflect on some of the actual and potential impacts.</p>
3:15 pm – 3:25 pm	BREAK
3:25 pm – 3:40 pm	 <p><b>GROUP INSURANCE – CURRENT STATE OF PLAY</b></p> <p><b>Adrian Rees</b>, <i>General Manager – Superannuation, APRA</i></p> <p>Adrian will discuss the current industry financial position, issues APRA is seeing, along with exploring key financial indicators, trends and supervision priorities.</p>
3:45 pm – 4:00 pm	 <p><b>NAVIGATING THE CHANGING REGULATORY LANDSCAPE</b></p> <p><b>Jane Eccleston</b>, <i>Senior Executive Leader – Superannuation, ASIC</i></p> <p>Jane’s presentation will reflect on some of the history, where we are now, and some of the findings of ASIC’s work to date around the areas of insurance design, member interactions and claims. In addition, Jane will also draw out some questions and expectations for trustees to keep in mind in the changing environment.</p>
4:05 pm – 5:00 pm	<p><b>PANEL DISCUSSION AND AUDIENCE Q&amp;A</b></p> <p>Hear from our panel of experts as they discuss insurance in super, recent and upcoming regulatory changes, the impacts of the Life Insurance Code of Practice, and sustainability in the group life sector.</p> <p><b>PANELLISTS:</b></p> <ul style="list-style-type: none"> <li>• Penny Pare, <i>Manager – Insurance, Sunsuper</i></li> <li>• Nick Kirwan, <i>Policy Director – Life Insurance, FSC</i></li> <li>• Adrian Rees, <i>General Manager – Superannuation, APRA</i></li> <li>• Jane Eccleston, <i>Senior Executive Leader – Superannuation, ASIC</i></li> </ul> <p><b>MODERATOR:</b></p> <ul style="list-style-type: none"> <li>• Frank Crapis, <i>Head of Retail Products, MLC Life Insurance</i></li> </ul>
5:00 pm – 5:05 pm	<b>SEMINAR CLOSE:</b> Matt Brown, <i>Client Director – Health &amp; Benefits, Aon</i>



**DATE: TUESDAY 14 SEPTEMBER 2021**    **VENUE: ONLINE**    **TIME\*: 1:45PM - 5:00PM AEST**

\* Please visit [Time and Date](#) to establish the start time in your local time zone.

**PRICING** (PRICES ARE PER REGISTRATION AND ARE INCLUSIVE OF GST.)

	ONLINE		ONLINE		ONLINE
EARLY BIRD MEMBER (ENDS FRIDAY 13 AUGUST)	\$180 AUD <input type="checkbox"/>	EARLY BIRD NON MEMBER (ENDS FRIDAY 13 AUGUST)	\$225 AUD <input type="checkbox"/>	GROUP BOOKING (3 OR MORE)	\$180 AUD <input type="checkbox"/>
MEMBER	\$200 AUD <input type="checkbox"/>	NON MEMBER	\$250 AUD <input type="checkbox"/>		

**CONTACT DETAILS** (ALL FIELDS ARE COMPULSORY)

TITLE <input type="checkbox"/> MR <input type="checkbox"/> MRS <input type="checkbox"/> MISS <input type="checkbox"/> MS <input type="checkbox"/> DR	FIRST NAME	LAST NAME	MASTER ID	DATE OF BIRTH
EMAIL	ORGANISATION	POSITION		
ADDRESS	SUBURB/CITY	STATE	POSTCODE	PHONE

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				<input type="checkbox"/> Y <input type="checkbox"/> N	
				<input type="checkbox"/> Y <input type="checkbox"/> N	
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				<input type="checkbox"/> Y <input type="checkbox"/> N	

DIETARY REQUIREMENTS CAN ONLY BE ACCOMMODATED IF PROVIDED 14 DAYS PRIOR TO EVENT DATE. PLEASE EMAIL [CUSTOMERSERVICE@ANZIIF.COM](mailto:CUSTOMERSERVICE@ANZIIF.COM)

**TOTAL \$**

**PAYMENT DETAILS**

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CARD NUMBER	EXPIRY DATE
CARDHOLDER'S NAME	AMOUNT A\$
CARDHOLDER'S SIGNATURE	DATE

**CHEQUES TO BE MADE PAYABLE TO:**

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**BRANCH:** 330 COLLINS STREET, MELBOURNE  
**BSB:** 083 004    **ACCOUNT NUMBER:** 51511 7195    **SWIFT CODE:** NATAAU3303M

**OR**  
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**ACCOUNT NAME:** AUSTRALIAN AND NEW ZEALAND INSTITUTE OF INSURANCE AND FINANCE  
**BANK:** BANK OF NEW ZEALAND  
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TO CONFIRM YOUR BOOKING, PLEASE COMPLETE THIS FORM WITH PAYMENT AND RETURN TO THE ANZIIF CUSTOMER SERVICE TEAM VIA EMAIL. **EMAIL:** [CUSTOMERSERVICE@ANZIIF.COM](mailto:CUSTOMERSERVICE@ANZIIF.COM) | **PHONE:** +61 (3) 9613 7200