



ReACT

Regulation and the law, what you need to know now

Course Overview

ReACT - Regulation and the law, what you need to know now is a short course that is designed to help insurance professionals understand and value the requirements of the Acts by drawing links to real world situations and examples. The key elements include:

- Insurance Contract Act
 - Unfair Contract Terms (UCT)
- Corporations Act
 - Design and Distribution Obligations (DDO)
 - Anti-hawking
- Competition and Consumer Act
- Modern Slavery Act

The course is suitable for all insurance professionals across sectors, especially for those who are:

- General insurance carriers
- Life insurance carriers
- Brokers
- Underwriting agencies
- Loss adjusters/claim specialists
- Service suppliers.

Online learning

Start anytime, anywhere

CIP points: 1.5

Cost: AUD \$80 + GST

Topics

The short course incorporates the Acts with customer stories, that focuses on the customer perspective rather than job roles.



On completion, students should be able to:

- define the purpose of the regulatory obligations
- identify internal processes and procedures that support the Acts
- acknowledge the importance of acting in the clients' best interest.