

# Diploma of General Insurance

This document is applicable for students who commenced studies between 2016 to October 2021.

As a result of the review of the training package by an independent Industry and Skills Committee and subsequent endorsement, **ANZIIF is required to update its qualifications from the FNS15 Financial Services Training Package to the new 2020 Financial Services Training Package (FNS20).**

From 3 November 2021, students need to complete three (3) compulsory units and nine (9) elective units to attain the FNS51120 Diploma of General Insurance.

This table will outline the units that make up the FNS20 Diploma and if applicable, the credit pathways from previous ANZIIF studies.

	Unit Code and Name	Eligible for credit?
<b>Compulsory Units</b> (complete all 3)	<b>GE20002-20 / GE2N002-20 Understand general insurance products and policies</b> (automatic cross credit if you completed <b>GE20002-15 / GE2N022-15 / GI403-15 Understand general insurance products and policies</b> )	
	<b>GE20013-20 Deliver professional general insurance services</b> (*additional ANZIIF check if you completed <b>GIBF41-15 / FSB44-15 Business Fundamentals for General Insurance</b> )	
	<b>GE30005-20 Manage professional development</b>	
<b>Manage Claims Unit</b> (Complete 1)	<b>CL30101-20 Manage liability claims</b> (*additional ANZIIF check if you completed <b>CL30101-15 / CL3N101-15 / GI501-15 Manage liability claims</b> )  Or receive credit for competency <b>FNSISV520 Manage non-routine and complex insurance claims</b> if you completed any of the units below. *Additional ANZIIF check required: <b>**CL30201-15/CL3N201-15/GI503-15 Manage personal claims</b> <b>**CL30301-15/GI505-15 Manage industrial special risks claims</b> <b>**CL30501-15/CL3N501-15/GI505-15 Manage business interruption claims</b> <b>**CL3N401-15/GI505-15 Manage material damage claims</b>	
<b>Settle Claims Unit</b> (Complete 1)	<b>CL30102-20 Settle liability claims</b> (*additional ANZIIF check if you completed <b>CL30102-15/CL3N102-15/ GI501-15 Settle liability claims</b> )  Or receive credit for competency <b>FNSISV521 Settle non-routine and complex insurance claims</b> if you completed any of the units below. *Additional ANZIIF check required: <b>**CL30202-15/CL3N202-15/GI503-15 Settle personal claims</b> <b>**CL30302-15/GI505-15 Settle industrial special risks claims</b> <b>**CL30502-15/CL3N502-15/GI505-15 Settle business interruption claims</b> <b>**CL3N402-15/GI505-15 Settle Material Damage Claims (New Zealand)</b>	
<b>Issue Contracts unit</b> (Complete 1)	<b>UW30101-20/UW3N101-20 Issue liability insurance contracts</b> (automatic cross credit if you completed <b>UW30101-15/UW3N101-15/GI502-15 Issue liability insurance contracts</b> )  Or receive credit for competency <b>FNSISV531 Issue contracts of insurance covering non-routine and complex situations</b> if you completed any of the units below. Automatic cross credit if you completed: <b>**UW30201-15/UW3N201-15/GI504-15 Issue personal lines insurance contracts</b> <b>**UW30302-15/GI506-15 Issue industrial special risks contracts</b> <b>**UW30501-15/GI506-15 Issue consequential loss/business interruption contracts</b>	
<b>Review Portfolio unit</b> (Complete 1)	<b>UW30102-20 Review a liability portfolio</b> (automatic cross credit if you completed <b>UW30102-15/GI502-15 Review a liability portfolio</b> )  Or receive credit for competency <b>FNSISV532 Review operational performance of insurance portfolios</b> if you completed any of the units below. Automatic cross credit if you completed: <b>**UW30202-15/GI504-15 Review a personal lines insurance</b> <b>**UW30302-15/GI506-15 Review an ISR portfolio</b> <b>**UW30502-15/UW3N502-15/GI506-15 Review a business interruption portfolio</b>	

	Unit Code and Name	Eligible for credit?
<b>Elective units – Group A (choose 3)</b>	<b>RI30001-20 Negotiate treaty reinsurance</b> <i>(automatic cross credit if you completed RI30001-15/GI511-15 Negotiate treaty reinsurance)</i>	
	<b>RM30001-20 Undertake risk identification</b> <i>(automatic cross credit if you completed RM30001-15 Undertake risk identification)</i>	
	<b>RM30002-20 Assess Risk</b> <i>(*additional ANZIIF check if you completed RM30002-15/RM3N002-15/GI512-15 Assess Risk)</i>	
	<b>GE30006-20 Develop and maintain professional relationships</b>	
	<b>T1GI-20 Tier 1 Provide Advice in General Insurance</b> <i>(*additional ANZIIF check if you completed GE30001-15/GE30001-20 Provide Tier 1 General Insurance Advice)</i>	
<b>Elective units – Group B (choose 2)</b>	<b>GE20011-22 Resolve disputes</b> <i>(automatic cross credit if you completed GE20011-15/GI401-15 Resolve disputes)</i>	
	<b>GE30003-20 Analyse the insurance market</b> <i>(automatic cross credit if you completed GE30003-15 Analyse the insurance market)</i>	
	<b>GE30004-20/GE3N004-20 General insurance law and regulation</b> <i>(automatic cross credit if you completed GE30004-15/GE3N024-15/GI402-15/GI406-15/GI407-15 General insurance law and regulation)</i>	

\* Additional ANZIIF checks will typically comprise a simulation assessment(s). Please contact [customerservice@anziif.com](mailto:customerservice@anziif.com) for your specific requirements.

\*\* Not available for new enrolments. Only applicable for students who completed the FNS15 (-15) versions.