

Diploma of General Insurance

This document is applicable for students who commence studies between 2016 to October 2021.

Every five years, a major review of the competency framework for the Financial Services Training Package is undertaken by an independent Industry and Skills Committee. This is part of a continuous improvement process to keep up to date with the industry's needs and changing circumstances. ANZIIF, like many other education providers, actively participated in identifying skills and knowledge needs in the workforce.

The 2020 Financial Services Training Package came into effect on 3 November 2021 for the FNS51120 Diploma of General Insurance. Continuing and new students need to complete seven (7) compulsory units and five (5) elective units. This table outlines the units and if applicable, the credit pathways from previous ANZIIF studies.

	Unit Code and Name	Eligible for credit?
Compulsory Units (complete all 3)	GE20002-20 / GE2N002-20 Understand general insurance products and policies <i>(automatic cross credit if you completed GE20002-15 / GE2N022-15 / GI403-15 Understand general insurance products and policies)</i>	
	GE20013-20 Deliver professional general insurance services <i>(*additional ANZIIF check if you completed GIBF41-15 / FSB44-15 Business Fundamentals for General Insurance)</i>	
	GE30005-20 Manage professional development	
Manage Claims Unit (Complete 1)	CL30101-20 Manage liability claims <i>(*additional ANZIIF check if you completed CL30101-15 / CL3N101-15 / GI501-15 Manage liability claims)</i> Or receive credit for competency FNSISV520 <i>Manage non-routine and complex insurance claims</i> if you completed any of the units below. <i>*Additional ANZIIF check required:</i> **CL30201-15 / CL3N201-15 / GI503-15 Manage personal claims **CL30301-15 / GI505-15 Manage industrial special risks claims **CL30501-15 / CL3N501-15 / GI505-15 Manage business interruption claims **CL3N401-15 / GI505-15 Manage material damage claims	
Settle Claims Unit (Complete 1)	CL30102-20 / CL3N102-20 Settle liability claims <i>(*additional ANZIIF check if you completed CL30102-15 / CL3N102-15 / GI501-15 Settle liability claims)</i> Or receive credit for competency FNSISV521 <i>Settle non-routine and complex insurance claims</i> if you completed any of the units below. <i>*Additional ANZIIF check required:</i> **CL30202-15 / CL3N202-15 / GI503-15 Settle personal claims **CL30302-15 / GI505-15 Settle industrial special risks claims **CL30502-15 / CL3N502-15 / GI505-15 Settle business interruption claims **CL3N402-15 / GI505-15 Settle Material Damage Claims (New Zealand)	
Issue Contracts unit (Complete 1)	UW30101-20 Issue liability insurance contracts <i>(automatic cross credit if you completed UW30101-15 / UW3N101-15 / GI502-15 Issue liability insurance contracts)</i> Or receive credit for competency FNSISV531 <i>Issue contracts of insurance covering non-routine and complex situations</i> if you completed any of the units below. <i>Automatic cross credit if you completed:</i> **UW30201-15 / UW3N201-15 / GI504-15 Issue personal lines insurance contracts **UW30301-15 / GI506-15 Issue industrial special risks contracts **UW30501-15 / GI506-15 Issue consequential loss/business interruption contracts	
Review Portfolio unit (Complete 1)	UW30102-20 Review a liability portfolio <i>(automatic cross credit if you completed UW30102-15 / GI502-15 Review a liability portfolio)</i> Or receive credit for competency FNSISV532 <i>Review operational performance of insurance portfolios</i> if you completed any of the units below. <i>Automatic cross credit if you completed:</i> **UW30202-15 / GI504-15 Review a personal lines insurance **UW30302-15 / GI506-15 Review an ISR portfolio **UW30502-15 / UW3N502-15 / GI506-15 Review a business interruption portfolio	

	Unit Code and Name	Eligible for credit?
Elective units – Group A (choose 3)	RI30001-20 Negotiate treaty reinsurance <i>(automatic cross credit if you completed RI30001-15/GI511-15 Negotiate treaty reinsurance)</i>	
	RM30001-20 Undertake risk identification <i>(automatic cross credit if you completed RM30001-15 Undertake risk identification)</i>	
	RM30002-20 Assess Risk <i>(*additional ANZIIF check if you completed RM30002-15/RM3N002-15/GI512-15 Assess Risk)</i>	
	GE30001-20 Provide Tier 1 General Insurance Advice <i>(automatic cross credit if you completed GE30001-15 Provide Tier 1 General Insurance Advice)</i>	
Elective units – Group B (choose 2)	GE20011-20 Resolve disputes <i>(automatic cross credit if you completed GE20011-15/GI401-15 Resolve disputes)</i>	
	GE30003-20 Analyse the insurance market <i>(automatic cross credit if you completed GE30003-15 Analyse the insurance market)</i>	
	GE30004-20/GE3N004-20 General insurance law and regulation <i>(automatic cross credit if you completed GE30004-15/GE3N024-15/GI402-15/GI406-15/GI407-15 General insurance law and regulation)</i>	

* Additional ANZIIF check is usually conducted via a Manager's Verification Form, Evidence Statements (and supporting evidence), and if needed, a 30 minute RPL interview assessment. Depending on the modules completed, you may not need to satisfy all these requirements. Detailed templates will be provided closer to November.

** Not available for new enrolments. Only applicable for students who completed the FNS15 (-15) versions.