

# Diploma of General Insurance

This document is applicable for students who commence studies between 2016 to October 2021.

As a result of the review of the training package by an independent Industry and Skills Committee and subsequent endorsement, **ANZIIF is required to update its qualifications from the FNS15 Financial Services Training Package to the new 2020 Financial Services Training Package (FNS20).**

From 3 November 2021, students need to complete three (3) compulsory units and nine (9) elective units to attain the FNS51120 Diploma of General Insurance. *These units will be available for enrolment from late 2021.*

This table will outline the units that make up the FNS20 Diploma and if applicable, the credit pathways from previous ANZIIF studies.

	Unit Code and Name	Eligible for credit?
<b>Compulsory Units</b> (complete all 3)	<b>GE20002-20 / GE2N002-20 Understand general insurance products and policies</b> (automatic cross credit if you completed <b>GE20002-15 / GE2N022-15 / GI403-15 Understand general insurance products and policies</b> )	
	<b>GE20013-20 Deliver professional general insurance services</b> (*additional ANZIIF check if you completed <b>GIBF41-15 / FSB44-15 Business Fundamentals for General Insurance</b> )	
	<b>GE30005-20 Manage professional development</b>	
<b>Manage Claims Unit</b> (Complete 1)	<b>CL30101-20 Manage non-routine and complex liability claims</b> (*additional ANZIIF check if you completed <b>CL30101-15 / CL3N101-15 / GI501-15 Manage liability claims</b> )  Or receive credit for competency <b>FNSISV520 Manage non-routine and complex insurance claims</b> if you completed any of the units below. *Additional ANZIIF check required: <b>**CL30201-15/CL3N201-15/GI503-15 Manage personal claims</b> <b>**CL30301-15/GI505-15 Manage industrial special risks claims</b> <b>**CL30501-15/CL3N501-15/GI505-15 Manage business interruption claims</b> <b>**CL3N401-15/GI505-15 Manage material damage claims</b>	
<b>Settle Claims Unit</b> (Complete 1)	<b>CL30102-20/CL3N102-20 Settle liability claims</b> (*additional ANZIIF check if you completed <b>CL30102-15/CL3N102-15/ GI501-15 Settle liability claims</b> )  Or receive credit for competency <b>FNSISV521 Settle non-routine and complex insurance claims</b> if you completed any of the units below. *Additional ANZIIF check required: <b>**CL30202-15/CL3N202-15/GI503-15 Settle personal claims</b> <b>**CL30302-15/GI505-15 Settle industrial special risks claims</b> <b>**CL30502-15/CL3N502-15/GI505-15 Settle business interruption claims</b> <b>**CL3N402-15/GI505-15 Settle Material Damage Claims (New Zealand)</b>	
<b>Issue Contracts unit</b> (Complete 1)	<b>UW30101-20/UW3N101-20 Issue liability insurance contracts</b> (automatic cross credit if you completed <b>UW30101-15/UW3N101-15/GI502-15 Issue liability insurance contracts</b> )  Or receive credit for competency <b>FNSISV531 Issue contracts of insurance covering non-routine and complex situations</b> if you completed any of the units below. Automatic cross credit if you completed: <b>**UW30201-15/UW3N201-15/GI504-15 Issue personal lines insurance contracts</b> <b>**UW30302-15/GI506-15 Issue industrial special risks contracts</b> <b>**UW30501-15/GI506-15 Issue consequential loss/business interruption contracts</b>	
<b>Review Portfolio unit</b> (Complete 1)	<b>UW30102-20 Review a liability portfolio</b> (automatic cross credit if you completed <b>UW30102-15/GI502-15 Review a liability portfolio</b> )  Or receive credit for competency <b>FNSISV532 Review operational performance of insurance portfolios</b> if you completed any of the units below. Automatic cross credit if you completed: <b>**UW30202-15/GI504-15 Review a personal lines insurance</b> <b>**UW30302-15/GI506-15 Review an ISR portfolio</b> <b>**UW30502-15/UW3N502-15/GI506-15 Review a business interruption portfolio</b>	

	Unit Code and Name	Eligible for credit?
<b>Elective units – Group A</b> (choose 3)	<b>RI30001-20 Negotiate treaty reinsurance</b> (automatic cross credit if you completed <b>RI30001-15/GI511-15 Negotiate treaty reinsurance</b> )	
	<b>RM30001-20 Undertake risk identification</b> (automatic cross credit if you completed <b>RM30001-15 Undertake risk identification</b> )	
	<b>RM30002-20 Assess Risk</b> (*additional ANZIIF check if you completed <b>RM30002-15/RM3N002-15/GI512-15 Assess Risk</b> )	
	<b>T1GI-20 Tier 1 Provide Advice in General Insurance</b> (*additional ANZIIF check if you completed <b>GE30001-15/GE30001-20 Provide Tier 1 General Insurance Advice</b> )	
<b>Elective units – Group B</b> (choose 2)	<b>GE20011-22 Resolve disputes</b> (automatic cross credit if you completed <b>GE20011-15/GI401-15 Resolve disputes</b> )	
	<b>GE30003-20 Analyse the insurance market</b> (automatic cross credit if you completed <b>GE30003-15 Analyse the insurance market</b> )	
	<b>GE30004-20/GE3N004-20 General insurance law and regulation</b> (automatic cross credit if you completed <b>GE30004-15/GE3N024-15/GI402-15/GI406-15/GI407-15 General insurance law and regulation</b> )	

\* Additional ANZIIF check is usually conducted via a Manager's Verification Form, Evidence Statements (and supporting evidence), and if needed, a 30 minute RPL interview assessment. Depending on the modules completed, you may not need to satisfy all these requirements. Detailed templates will be provided closer to November.

\*\* Not available for new enrolments. Only applicable for students who completed the FNS15 (-15) versions.