

Certificate IV in General Insurance

This document is applicable for students who commence studies between 2016 to October 2021.

As a result of the review of the training package by an independent Industry and Skills Committee and subsequent endorsement, **ANZIIF is required to update its qualifications from the FNS15 Financial Services Training Package to the new 2020 Financial Services Training Package (FNS20).**

From 3 November 2021, students need to complete three (3) compulsory units and nine (9) elective units to attain the FNS41420 Certificate IV in General Insurance. *These units will be available for enrolment from late 2021.*

This table will outline the units that make up the FNS20 Certificate IV and if applicable, the credit pathways from previous ANZIIF studies.

	Unit Code and Name	Eligible for credit?
Compulsory Units (complete all 3)	GE20013-20 Deliver professional general insurance services <i>(*additional ANZIIF check if you completed GIBF41-15 Business Fundamentals for General Insurance)</i>	
	GE20014-20 Apply workplace communication strategies	
	GE20002-20/GE2N002-20 Understand general insurance products and policies <i>(automatic cross credit if you completed GE20002-15/GE2N022-15/GI403-15 Understand general insurance products and policies)</i>	
Elective Units – Group A (complete 7)	GE20003-20 Understand and apply insurance terminology <i>(automatic cross credit if you completed GE20003-15 Understand and apply insurance terminology)</i>	
	CL20001-20 Analyse insurance claims <i>(automatic cross credit if you completed CL20001-15/GI405-15 Analyse insurance claims)</i>	
	GE10001-20/GE1N021-20 Communicating and discussing options with clients <i>(automatic cross credit if you completed GE10001-15/GE1N021-15/GI401-15 Communicating and discussing options with clients)</i>	
	UW20001-20 Introduction to underwriting <i>(*additional ANZIIF check if you completed UW20001-15/UW2N001-15/GI404-15 Introduction to underwriting)</i>	
	UW20002-20/UW2N002-20 Understand the core processes of underwriting <i>(*additional ANZIIF check if you completed UW20002-15/UW2N002-15/UW2N022-15 Understand the core processes of underwriting)</i>	
	GE20006-20 Analyse data <i>(*additional ANZIIF check if you completed GE20006-15/GE2N006-15 Manage and interpret financial results)</i>	
	UW20003-20 Issues of renewal business <i>(*additional ANZIIF check if you completed UW20003-15/UW2N003-15 Issues of renewal business)</i>	
	**BSBLDR413 Lead effective workplace relationships <i>(automatic cross credit if you completed GIBF41-15 Business Fundamentals)</i>	
Elective Units – Group B (Choose 2)	GE30004-20/GE3N004-20 General insurance law and regulation <i>(automatic cross credit if you completed GE30004-15/GE3N024-15/GI402-15/GI406-15/GI407-15 General insurance law and regulation)</i>	
	GE20012-20 Apply codes of ethical practice	
	GE20011-20 Resolve disputes <i>(automatic cross credit if you completed GE20011-15/GI401-15 Resolve disputes)</i>	
	GE10002-20 Serving the customer <i>(*additional ANZIIF check if you completed GE10002-15/GE1N002-15/GI401-15 Serving the customer)</i>	

* Additional ANZIIF check is usually conducted via a Manager's Verification Form, Evidence Statements (and supporting evidence), and if needed, a 30 minute RPL interview assessment. Depending on the modules completed, you may not need to satisfy all these requirements. Detailed templates will be provided closer to November.

** Not available for new enrolments. Only applicable for students who completed the FNS15 (-15) versions.