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## **ANZIIF launches RG105 Responsible Managers course to support AFSL compliance requirements**

As regulatory expectations on Responsible Managers continue to increase, ANZIIF has launched a new short course, RG105 Responsible Managers, designed to support professionals responsible for maintaining organisational competence under the AFSL regime.

Under ASIC's RG105, AFSL licensees must demonstrate organisational competence under s912A(1)(e). Responsibility sits directly with nominated Responsible Managers (RMs) across broking, underwriting, claims, compliance and operations.

Responsible Managers are under growing pressure to demonstrate capability, oversight and accountability in practice.

This course is designed specifically for current Responsible Managers and those overseeing RM obligations.

It is particularly relevant for professionals responsible for day-to-day financial services decisions, including senior brokers, claims leaders, underwriters, compliance managers and operational leaders.

Responsible Managers are required to demonstrate ongoing competence each year to maintain compliance as regulatory expectations evolve. Importantly, this course supports this annual compliance requirement and provides a practical, efficient way to evidence capability and support audit readiness.

Through practical scenarios, interactive activities and applied assessment, participants build the capability to:

- Understand and apply RG105 in day-to-day decision-making
- Demonstrate organisational competence in line with ASIC expectations
- Take a risk-based approach to oversight, escalation and governance
- Respond to current regulatory priorities including DDO, scams, technology risk and unfair contract terms.

ANZIIF CEO Katrina Shanks says the course addresses a clear industry need for practical, repeatable compliance capability.

"Responsible Managers sit at the heart of organisational competence, and expectations have never been higher," Shanks says.

"This course provides a clear and practical way for Responsible Managers to meet their annual compliance obligations, while strengthening the quality of decision-making across their organisations.

"It's designed to build knowledge and help professionals demonstrate competence in a way that stands up to regulatory scrutiny."

The 1-hour online course includes scenario-based learning and knowledge checks, with an option for Recognition of Current Competency (RCC) to support experienced professionals in validating existing skills efficiently.

Completion includes a digital badge and practical resources, with content reviewed annually to reflect regulatory change and emerging risks.

This course is the first in a series of targeted compliance-focused programs ANZIIF is developing to assist insurance professionals in meeting evolving regulatory expectations with confidence.

[Learn more about the RG105 Responsible Managers course at ANZIIF.com.](#)

**Ends**

**About ANZIIF**

Established in 1884, Australian and New Zealand Institute of Insurance and Finance (ANZIIF) is the leading membership, education, and professional development body for the insurance and finance industry in the Asia-Pacific region. ANZIIF connects over 17,000 professionals across the region and is committed to raising standards, delivering world-class education, and recognising excellence across the profession. [www.anziif.com](http://www.anziif.com)

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