

Friday 13 March 2026

ANZIIF launches first-of-its-kind Business School for insurance professionals

ANZIIF has launched the **2026 ANZIIF Business School**, a new industry learning initiative designed to equip insurance professionals with the skills and insights needed to confidently navigate the rapidly evolving risk landscape.

Designed as a university-style learning experience, the program will feature four expert-led sessions delivered across a single day, combining practical expertise with peer exchange.

The inaugural event will be held on **Thursday 18 June at the University of Technology Sydney**, where participants will hear directly from industry leaders and gain insights that can be applied immediately in the workplace.

Participants will learn about the latest developments on the following topics:

Session 1 - The Future Direction of Insurance in Australia (*Speaker to be announced shortly*)

Session 2 - Trends in Quality Assurance & Regulatory Operations

Speakers

- Prue Monument - *General Manager Code Compliance, AFCA*
- Jared Orth - *Senior Manager Code Compliance (General Insurance), AFCA*
- Insurance Broking Presenter – *AFCA (Speaker to be announced shortly)*

Session 3 - Cyber: Trends and Emerging Products including AI (*Speaker to be announced shortly*)

Session 4 - The Impact of Natural Catastrophes on the Insurance Industry

Speaker: Dr Mei Sun Yee - *Analytics Manager Australasia, Munich Re*

ANZIIF is pleased to announce that **Prue Monument, General Manager Code Compliance, Australian Financial Complaints Authority (AFCA)** will lead the session covering trends in quality assurance.

A flexible format will allow participants to attend individual sessions of their choice or curate their own personalised experience, complemented by a variety of dedicated networking opportunities.

Between sessions, a sponsorship marketplace will allow professionals to connect with solution providers, explore emerging services and continue important industry conversations.

ANZIIF is pleased to announce that **Prue Monument, General Manager Code Compliance, AFCA** will lead the session covering trends in quality assurance.

This timely session will examine the key challenges facing general insurers, life insurers and insurance

brokers, including the navigation of emerging risks, meeting community expectations, and delivering good customer outcomes.

Joined by **Jared Orth, AFCA Senior Manager Code Compliance (General Insurance)**, Prue will lead a panel discussion to share takeaways from her work monitoring Code compliance and explore how insurers and brokers can better meet their Code commitments.

In addition, ANZIIF welcomes **Dr Mei Sun Yee, Analytics Manager Australasia, Munich Re** to present **The Impact of Natural Catastrophes on the Insurance Industry**. Dr Yee will explore the growing impact of natural catastrophes and how insurers are redefining the way risk is assessed, priced and transferred.

This session unpacks the shift in claims patterns, the emergence of parametric insurance, and the strategic implications of a world where past data no longer reliably predicts future losses.

A flexible format will allow participants to attend individual sessions of their choice or curate their own personalised experience, complemented by a variety of dedicated networking opportunities.

Between sessions, a sponsorship marketplace will allow professionals to connect with solution providers, explore emerging services and continue important industry conversations.

Katrina Shanks, CEO of ANZIIF, says the Business School initiative reflects the organisation's mission to prioritise and support professional growth, development and confidence across the industry.

"The ANZIIF Business School reflects our commitment to educating, connecting and leading the insurance profession. By bringing together industry expertise with practical learning, we are helping professionals strengthen capability, raise standards and prepare for the challenges and opportunities shaping the future of our industry," Shanks says.

Places are limited. Members and non-members are encouraged to secure their sessions early for what promises to be a compelling and energising day of learning.

[Secure your place today.](#)

Ends

About ANZIIF

Established in 1884, Australian and New Zealand Institute of Insurance and Finance (ANZIIF) is the leading membership, education, and professional development body for the insurance and finance industry in the Asia-Pacific region. ANZIIF connects over 17,000 professionals across the region and is committed to raising standards, delivering world-class education, and recognising excellence across the profession. www.anziif.com

Media Contact:

Angela Grogan – Head of Marketing, ANZIIF media@anziif.com

Interview request – Katrina Shanks – CEO, ANZIIF | M: +61 437 862 391